It is the student’s responsibility to be aware of the Satisfactory Progress Policy. This policy is available for review in the catalogue, on the Financial Aid portal, and on the Financial Aid web page. Copies of the policy are also available in the Financial Aid Office. A student who has a concern about his or her status should contact the Financial Aid Office for specific personal consultation.

A student at risk academically can receive assistance through college sponsored counseling, tutoring, career guidance, and/or advising.

**Transfer Hours**

- Only transfer hours accepted by King will be counted toward the qualitative standard and quantitative standard/pace.

- **W, (Withdraw), F, Pass/Fail, Repeats, Incomplete, NG,** will count as attempted hours when calculating quantitative standard/pace.

- A **0.0 GPA** within any semester (whether the result of withdrawing or non-passing grades) does not warrant meeting Satisfactory Academic Progress and federal financial aid eligibility will be **suspended**.

- **Hour Deficiencies** (quantitative/pace) may be made up at King or at another accredited college/university and transferred back to King. It is in the student’s best interest to receive counsel from the Office of Registration and Records to ensure transfer hours will be accepted by King.

- **GPA Deficiencies** (qualitative) can be raised **ONLY** by taking courses at King.

- **Appeals** - Maximum of two (2) may be submitted, per student.

**Regaining Eligibility for Financial Aid**

When placed in Financial Aid Suspension (lose aid) status, eligibility may be regained by resolving all deficiencies (quantitative and qualitative). The student is able to receive financial aid again once they fully meet the SAP standards. Students who have met the standards are eligible for financial assistance for the next enrollment period.