

Who to Contact!

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| • Academic assistance in a course | Your Professor or Student Success Specialist |
| • Bill/Student loan | Business Office 423-652-4718 & Financial Aid Office 423-652-4725 |
| • Career questions | Career Services 423-652-4865 |
| • Choosing a major | First Year Advisor |
| • Course Content/Requirements/Grades | Course Professor |
| • Extended illness | Student Affairs 423-652-4740 |
| • Getting connected with Community Services | Coordinator of Student Engagement 423-652-4711 |
| • Getting involved in S.L.A.C.K. | Director of Student Life 423-652-4341 |
| • Getting involved with a club on campus or starting a new club | SGA 423-652-4753 |
| • Having something stolen | Security 423-652-4333 or 423-652-4705 |
| • Honor Code | Dean of Students 423-652-4740 |
| • Immunization Records | Student Affairs 423-652-4711 |
| • Improving study habits | Student Success Specialists |
| • Independent Study | Academic Advisor, Department Chair |
| • Joining a Discipleship Group or Ministry Team | Chaplain's Office 423-652-4708 |
| • Student Conduct Process | Dean of Students 423-652-4740 |
| • Learning disability or ADD/ADHD | Office of Learning & Disability Services 423-652-4303 |
| • Missing classes | Course Professor |
| • Moving off-campus | Coordinator for Residence Life 423-652-4743 |
| • Overloading (taking more than 20 credit hours) | Office of Registration & Record 423-652-4738/Student Success Specialist |
| • Parking Decal/Tickets | Director of Security 423-652-6366 |
| • Personal problems | Resident Assistant/Area Coordinator/First Year Advisor/Dean of Students or College Counselor |
| • Room repairs | Area Coordinator/Resident Assistant |
| • Replacing Student I.D. Card | Student Affairs 423-652-4740 |
| • Replacing Room Keys | Area Coordinator |
| • Research Project Assistance | Library 423-652-4716 |
| • Roommate Concern | Talk to your Resident Assistant/Area Coordinator/Coordinator for Residence Life/College Counselor |
| • Schedule Change/Dropping a class | First Year Advisor/Office of Registration & Records/Student Success Specialist |
| • Security | Anytime 423-652-4333 or Director of Safety and Security 423-652-4705 |
| • Services for students with physical handicaps | Office of Learning & Disability Services 423-652-4303 |
| • Telephone problems | Computer Help Desk 423-652-6019 |
| • Tornado Alley Shoppe | Tornado Alley Shoppe Manager 423-652-6015 |